



DOCKET NO: 205114US2

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF :  
MASUMI YOSHINO, ET AL. : EXAMINER: BLAIR, DOUGLAS B  
SERIAL NO: 09/817,203 :  
FILED: MARCH 27, 2001 : GROUP ART UNIT: 2142  
FOR: ONLINE SUPPORT TECHNIQUE :  
TO SUPPORT ELIMINATION OF  
PROBLEMS ARISING IN DEVICE

AMENDMENT

COMMISSIONER FOR PATENTS  
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated November 23, 2004, please amend the above-identified application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 3 of this paper.

**Amendments to the Drawings** begin on page 13 of this paper and include an attached new sheet.

**Remarks/Arguments** begin on page 14 of this paper.